

Trail Health & Environment Committee



MINUTES

Meeting: Tuesday, April 30, 2013
City of Trail – Committee Room #2
7:00 pm

Committee Members in Attendance:

Gord DeRosa, Alternate Chair, City of Trail
Mark Tinholt, Teck Trail Operations
Craig Adams, Community Rep.

John Crozier, Councillor, Village of Warfield
Graham Kenyon, Community Rep.
Jeannine Stefani, Interior Health Authority

Others in Attendance:

Bruce Enns, SNC-Lavalin Environment
Ruth Hull, LCEMP Program Manager
Andrea McCormick, SNC-Lavalin Environment
Lavinia Zanini, Ministry of Environment
Peggy Evans, Ministry of Environment
Remi Odense, Ministry of Environment

Richard Deane, Teck Trail Operations
Cindy Hall, SNC-Lavalin Environment
Linda Worley, Director, RDKB Area B
Ruth Beck, Program Manager
Julie Drake, Program Administrator
Rob Scott, Teck Resources

MEETING MINUTES: Dated February 5, 2013, and November 6, 2012.

MOTION: Craig Adams: Moved: that the minutes of February 5, 2013, be approved; Seconded: Mark Tinholt; carried.

MOTION: Craig Adams: Moved that the minutes of November 6, 2012, be approved; Seconded: Mark Tinholt; carried.

RATIFICATION OF DECISIONS FROM FEB. 5

MOTION: Craig Adams: Moved: that Teck provide reporting on dustfall data once per year; Seconded: Jeannine Stefani; carried.

QUESTION: (JC) What was the discussion around this issue? It is important to know what is coming out of the stacks.

ANSWER: (MT) The change to annual reporting is only proposed for dustfall data. This will provide a more complete presentation on data trends. Reporting of the ambient lead and arsenic levels will continue to be quarterly.

Ruth Beck noted that a motion was made during the February 5, 2013 meeting to change the name of the 5 Year Plan to the Trail Area Health & Environment Program Plan. The reason is that this a “rolling” plan or adaptive management plan rather than a plan for a fixed 5 year time period.

COMMENT: (GK) This sets forth our program for the future.

MOTION: Graham Kenyon: Moved: that the name of the 5 Year Plan be changed to Trail Area Health & Environment Program Plan; Seconded: Craig Adams; carried.

REPORTS & RECOMMENDATIONS:

Air Quality:

Teck Report – Mark Tinholt; report attached

QUESTION: (GK) What are the implications of the current cost purge situation regarding Teck’s studying the feasibility of two other large storage buildings?

ANSWER: (RD) Global market conditions have deteriorated and Teck has a focus on controlling operating costs and has deferred some business expansion projects such as the No. 4 Furnace Project. The No. 4 Fuming Furnace will enable Teck to recover additional metals and assist with treating metals.

A decision has not been made at this time to restart the No.4 furnace project; The decision is contingent on the market.

The storage building projects are not directly linked to operating cost reduction initiatives and are not business expansion projects. The buildings are capital spending related to an environmental project specifically focused on fugitive emissions. The justification is different for environmental projects. A decision regarding the next two storage buildings will be made when the feasibility study process is complete.

COMMENT: (GK) Our environment should take priority; it would be nice to see the projects go ahead.

QUESTION: (GD) Why do the most recent red and blue lines mirror each other on the chart of ambient lead levels?

ANSWER: (MT) The Birchbank result is biased by an event on February 9th, a description of which was e-mailed to the Committee. In short, an access door came loose the plant and there was a discharge. The wind was blowing from the south so Birchbank was affected more than Butler Park, and the averaged results are reflective of this 4 hour incident.

COMMENT: (GK) The arsenic graphs do not show the variability in the results.

QUESTION: (MT) Would the information presented in a box plot outline the information required?

ACTION: (MT) Teck will report ambient arsenic averages in both a line graph and box plot in future.

COMMENT: (MT) Arsenic trends are similar to the last three years. We are close to our target. The levels were higher in 2008 but there was some work done at the plant that has resulted in improved numbers.

QUESTION: (JC) Received question from a resident/gardener asking why some areas are getting "burnt". Specific areas used to be full of flowers, but there is very little left growing now. These areas used to be green; now they're brown. Some areas had asparagus growing. Trees are in stress. Is there something coming out of the plant that is contaminating the area?

ACTION: (MT) This question will be taken to the biologist for review. Mark would like to put the biologist in contact with the resident/gardener.

COMMENT: (RD) Teck may have some plant data for the specific location that can be referenced.

COMMENT: (RH) It would be best to have the biologist research the area.

Report on Acid Plant – Richard Deane

Reporting on the #1 acid plant and #4 furnace project, no decision has been made at this time to start the #4 furnace project. The #1 acid plant will replace two old plants. Overall goal is to replace plants #7, 8, and 9 with two new acid plants. These older plants date back to the 1930s. Construction on the first plant is underway; buildings are coming together and exchangers are in place. Approximately 300,000 hours of employment will be generated by the project. Key milestones on the project include no loss time to date, 1249 risk assessments (green cards) generated at the field level identifying job hazards and actions to reduce hazards. Green cards started as a health and safety card; now they include environmental issues as workers are concentrating on dust control, noise control, and spill management. Construction is planned to be finished in February 2014; start-up planned in April 2014. One million tons of zinc, lead, and sulfur concentrates are brought into the plant each year. These are turned into products like fertilizers. Less downtime is expected with the new acid plant as well as a 10 to 15% reduction of SO₂ released from Trail Operations.

Family Health:

IHA Report – Jeannine Stefani, report attached

Healthy Families Visit: Historically, only case management families would receive a visit by our Program staff to identify the potential lead sources and come up with ways to reduce exposure. Primary prevention is a "healthy family visit" to children 12 months or younger. The visit focuses on awareness of early childhood development and how to reduce lead exposure. Families are also referred to the Home and Garden Program.

Community Education: Program services and information were made available at Ages and Stages Day, held in conjunction with one of our blood lead clinics in February. Event was very successful; lots of people attended. These events are kid friendly (toys and activities), parents have an opportunity to have their child's/children's speech, hearing, vision, and dental checked. It is hoped another event can be arranged in the fall with FAN.

Continuing Education: Jeannine requests that THEC consider offering a letter of thanks to her employer, IHA, for the educational leave they provided creating the opportunity for her to attend the US CDC National Healthy Homes and Lead Poisoning Prevention Training Centre in Chicago.

ACTION: (RB) Draft a thank-you letter to IHA for Dieter's signature.

Program Planning & Operations:

Program Plan Working Group Report – Ruth Beck

Name of plan changed to Trail Area Health and Environment Program Plan. An all day meeting scheduled this Thursday (May 2, 2013) to determine actions, items, and deadlines to develop the report.

Executive Committee Report - Nothing to bring forward.

Program Manager's Report – Ruth Beck; report attached

Program Development: Health Families Healthy Homes poster distributed to the group. Andrea was asked to explain how the document is used.

COMMENT: (AM) A meeting is held with the family and soil testing is arranged. Once the results are available, a home visit is conducted. This process provides a unique opportunity to work with the families. Dusting kits are brought to the families. A walk-through of the home is conducted. Families are given the opportunity to describe problems in their home. The poster is a prompt sheet. It shows a pet area, hard surface area for parking, sandbox, etc. These are items where we, or the family, make notes; it provides a great opportunity to discuss specific issues with the family. It has been tested seven times. The poster provides a great visual reference focused on top priorities opposed to a checklist that may not be referenced after we leave.

QUESTION: (GD) Do you take note of heating systems people use in their home?

ANSWER: (AM) Yes, we do note it.

QUESTION: (GD) What are differences noted in homes using electric heat vs. other methods?

ANSWER: (AM) We have not been looking into specific comparisons. On a specific site visit during a home renovation, it was noted that air quality may have been compromised because the intake was in the renovation area. Suggestions specific to the site were made. In this case the child was case management.

Some important suggestions came from the inaugural meeting of THEP Primary Prevention Advisory Group. One was to look at how our primary prevention interventions with families (the Healthy Families and Healthy Homes visits) might make a difference on a population level or might enhance community capacity. ie. how does THE Program make a difference at a community level? Perhaps parents' increased awareness and knowledge can build positive behaviours across the community about preventing lead exposure and supporting children's healthy development. For example, maybe our work will result in improved community-wide practices around hand-washing, washing fruits & vegetables etc.

COMMENT: (CA) Noted an inability of THEC to attract and retain new community members; lack of community representation is concerning. We need at least two new community representatives.

ACTION: (GD) Gord will personally make new contacts and encourage people to join us.

COMMENT: (RB) Suggested that we consider Sonia Tavares as she has been attending.

COMMENT: (GK) In the very early days, we had new families that participated for a number of years.

COMMENT: (GD) New attendees don't know the acronyms, graphs, and content; we may be scaring people off.

COMMENT: (GK) New attendees may be feeling not only do I not know anything; I am not doing anything. People need to do something to feel part of it.

COMMENT: (CA) New member orientation package may be a good resource for new members.

ANSWER: (RB) The website, www.thep.ca, is the best resource but I can look into what information to provide to new THEC members.

ACTION: (RB) Look into resource items/information for a new member orientation package.

Communications: Efforts to be effective with communications continues. An incentive was put in the fall 2012 newsletter for a draw of \$150 free groceries. We got nine responses. We don't have a better solution right now as we don't want to rush to change the newsletter distribution. We have kept it going to

make sure we maintain accountability to the community. We are looking at putting information in the City of Trail newsletter.

COMMENT: (RD) This is general across the communications business.

COMMENT: (RB) We are trying to move with the times. For example, families are asking us to text them.

Radio ads were reviewed by the Program Team today. We considered the feedback received last year from a THEC member about a potential business buyer being turned off Trail by one of our radio ads. The radio ad messages will be about our program and all the things that help kids (hand washing, nutrition, taking shoes off at the door). We are dropping the ad about the blood lead clinic. The Program Team is looking to improve the “tag” that repeats in the middle of each ad. The idea is to change the current message which states, “we have made great progress of reducing blood lead levels” to a message stating that the first years of a child’s life are critical to lifelong wellness and that here are some improvements we can make. The ad will end with a closing caption that is also being changed. It will say “Brought to you by the Trail Health & Environment Committee, celebrating families in our community”. There are some things in our ads we like and don’t want to change. Max and Margaret, the children characters have been used for years in our ads; people like and know the characters.

COMMENT (JC): Suggests having someone professional look at the ads.

COMMENT (RB): Catherine Adair from Teck is helping us with the ads. Also we have taken guidance from the Primary Prevention Advisory Group.

QUESTION (GK): Who is on it (Advisory Group)?

ANSWER (RB): Dr. Larder, Greg Baytalan, Steve Hilts, Richard Deane, Lesley Dyck, Sonia Tavares, David Mitchell, and Gord DeRosa. (NOTE: The Terms of Reference and list of members were included in the February 5, THEC meeting package.)

Teck commissioned a review of our website by Peak Communications. The review has been received and we will be respond to the results over the coming months.

FAN Update – Jeannine Stefani

FAN (Family Action Network) is now a registered non-profit society. One reason FAN became a society is to be able to apply for grants. A grant application has recently been submitted to the Columbia Basin Trust. If the funding is received, a couple of projects are planned including hiring a coordinator.

Home & Garden:

Community Program Office Report – Andrea McCormick, Report attached

Remediation: A bid conference is being held tomorrow with three contractors. Remediation priorities are families with young children and vegetable gardens. Soil remediation trigger value is 1,000 ppm lead; the trigger value for a full yard remediation is 5,000 ppm lead.

Sandboxes: We are hoping to create a couple of wooden sandboxes this spring as templates. A soft cover will be used to keep the dust out. Partnerships are being created with local business and the Trail Middle School.

BC 1 Call: Thanks to the City of Trail for adding THEP to their BC 1 Call. This has been working and we’ve had two calls so far. We still need to meet with building inspectors at the RDKB but we do know they are attaching our HRSP to the building permits they issue.

Roofing Contractor Pilot Program: We are working at how to assist roofers who deal with dust issues while replacing roofs in Trail. Roofers do notice increased dust on older homes in Trail; many homes have multiple layers on roofs. Renovating these roofs can expose the families to dust. We are looking at intervention. There has been a bit of resistance from contractors, in part because some of our suggestions for dust control appear to conflict with Work Safe practices. We would like to test a few approaches to controlling dust; we have to do dust and air monitoring to see what we are dealing with. Next week Andrea will see a typical roofing project. The family will be offered support through the Home Renovation Support Program (HRSP). We need to keep working with the contractors to figure out what lead-safe measures can be taken that don’t create worker safety issues.

Home Reno Support: Our program has started to work more pro-actively, going out and helping families set-up for a renovation. It gives us a good idea of what supplies are needed when preparing for a renovation.

Database Update: (Bruce Enns) As a result of previous system shortcomings and frustrations, including how to track “families”, a decision was made to create a specific database to manage our workflow within each family/yard. We now have a table/report that identifies the people we are scheduled to see. Staff

can reference the database in the morning where it outlines what they have to do. The database ensures no one falls through the cracks. We can link documents to the database. It integrates several things that we had to do through separate programs previously. It is still in the early stages although the critical pieces have been implemented.

COMMENT: (GD) The City of Trail has been dumping snow in a specific location for years that is now being developed into a park. This area may need to be tested.

ACTION: (GD) Provide the Home & Garden Team with the precise location of the site in question so testing can be done.

Parks & Wildlands:

LCEMP Update – Ruth Hull, INTRINSIK

Teck conducted an ecological risk assessment of the land surrounding the smelter site, and found that previous SO₂ and metals have affected the plant communities in some areas. Teck is required to develop a remediation plan for those areas; however, some of those areas will be difficult to address. Therefore, biodiversity offsets may be considered. Biodiversity Offsets are activities that could be done in one area to compensate for other areas with impacts that cannot be restored. LCEMP, the Lower Columbia Ecosystem Management Program, was developed to allow initiatives with greater potential for success (biodiversity offsets), including collaborations with other stakeholders in the area. Teck also is completing Land Management Plans for their lands, to identify opportunities for restoration, enhancement, and conservation that go beyond routine obligations. The program is managed with a steering committee involving BC Ministry of Environment; Ministry of Forests, Lands and Natural Resource Operations; Regional District of Central Kootenay; Regional District of Kootenay Boundary; Kootenay Conservation Program; Fish and Wildlife Compensation Program; and Teck. The first meeting of the steering committee was held in April 2010. The steering committee provides oversight and technical assistance and recommendations to the group doing the work. Ruth Hull is the Program Manager for LCEMP.

QUESTION: (PE) How is Crown Land involved? Is the Ministry of Environment identified as a potential partner?

COMMENT: (RD) There are maps available identifying the Crown Land in the area.

QUESTION: (GD) What considerations are being made of looking at other past sites to determine when nature will repair itself?

ANSWER: (RH) There are a lot of different factors that contribute to nature repairing itself. Some areas are clearly on the road to recovery.

COMMENT: (GK) There is the saying, “all things shall come to pass in the fullness of time”. If you look at pictures in the 30s compared to the 60s there is a tremendous amount of vegetation growing down the mountain.

COMMENT: (RH) There are areas, such as where weeds have displaced native plants where it is unlikely recovery will occur without assistance. An evaluation is in progress, looking at specific locations to determine whether plant communities have improved, between approximately 2000 (when the data were collected for the ecological risk assessment) and 2012. The issue of whether and when to allow nature to take its course is one we are going to have to struggle with.

COMMENT: (PE) Teck and THEC are in the process of seeking approval from the Ministry of Environment on how to quantify and develop criteria for compensation.

NEXT MEETING: Tuesday, June 25, 2013.

MOTION: Mark Tinholt: Move: to close the meeting; Seconded: Graham Kenyon; carried.

Trail Health & Environment Committee – Teck Report April 30, 2013

Air Quality Program

Current Actions and Priorities

- Air Quality Fact sheet has been updated and will be on THEP website shortly.
- Teck has initiated a comprehensive multi-year program to identify and reduce fugitive dust at Teck Trail Operations. The program focuses on reducing dust from:
 - Open mixing and storage of concentrate and process materials
 - Transportation of materials around the site
 - Fugitive sources with operations buildings

As part of this project Teck is constructing a storage building at the north end of the Tadanac site to enclose mixing activities and provide for indoor short term storage of process materials. Teck is also studying the feasibility of two other large storage buildings. Enhancements to materials handling and movement are also being examined.

Monitoring of fugitive emissions including lead and arsenic from buildings and roadways (e.g. dust sampling on roadways) was carried out in 2012.

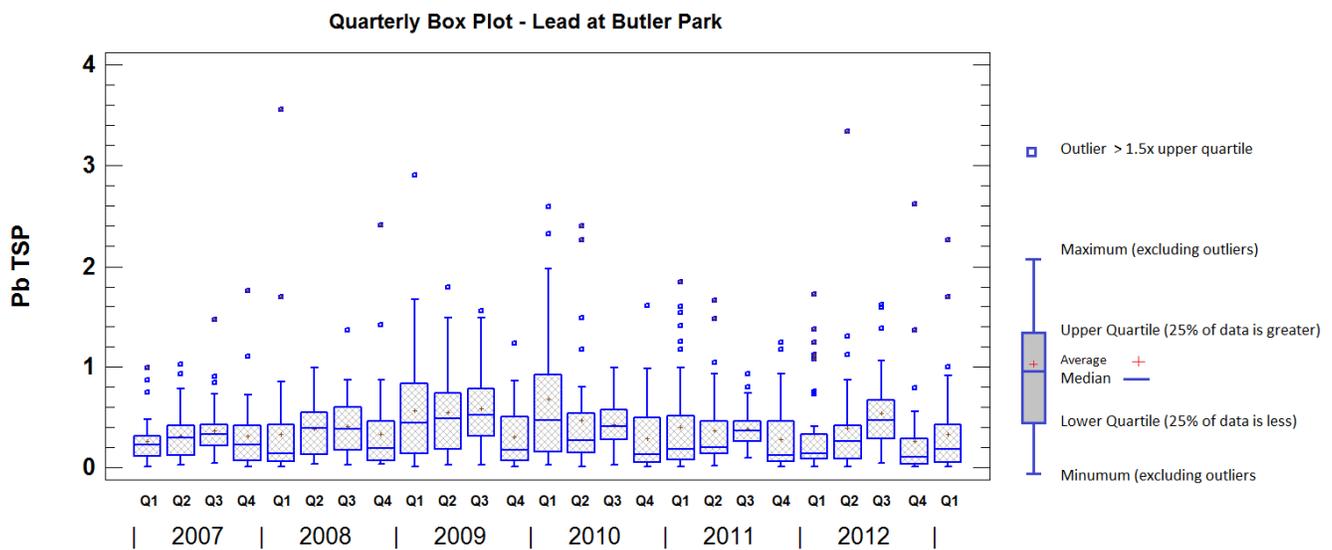
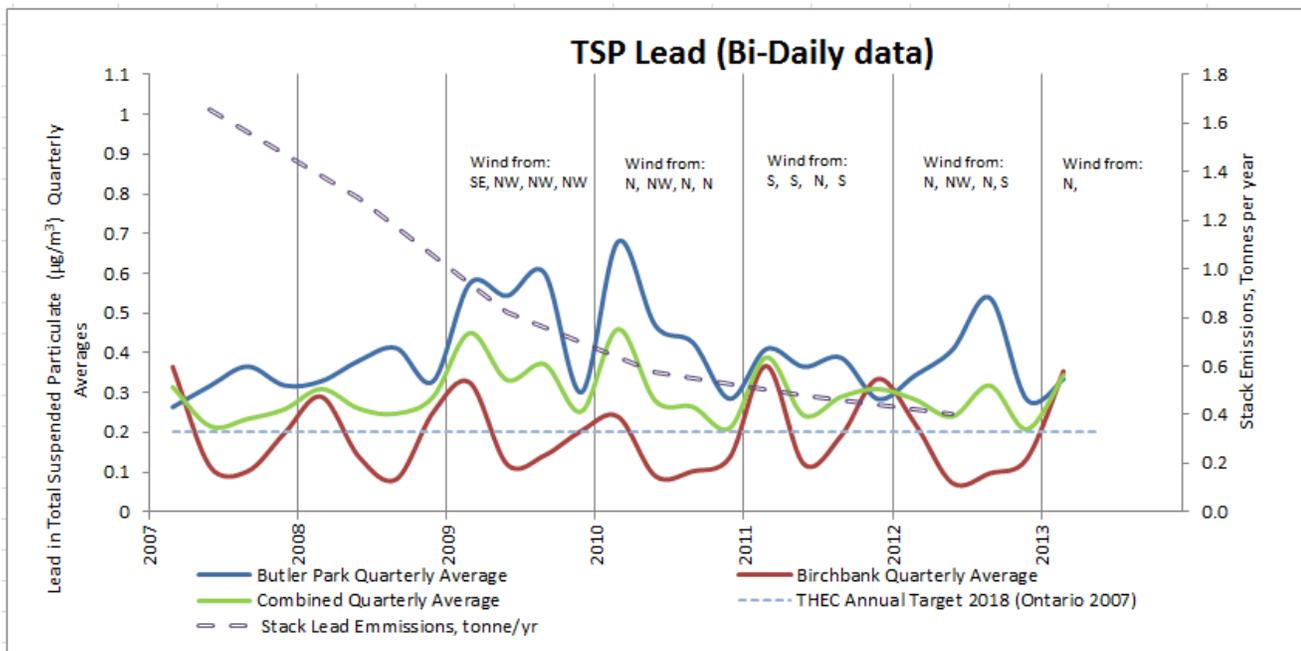
A second real-time monitor for metal levels in air is being purchased for installation north of the property. The monitor will enhance emissions monitoring by providing more consistent information regardless of the wind direction.

The next formal update on the fugitive dust program will be provided at next THEC meeting.

- Here are recent steps taken to reduce dust from roadways;
 - Installed a truck wheel-wash for all vehicles leaving the area where the Smelter Recycle Mixes are made (trucks and 980 Loader) to minimize tracking of material onto roads. Unit is used daily as long as the temperature is above freezing. Once overnight conditions are consistently above freezing, road washing on night shift will increase and fixed road sprays will be activated in key areas.
 - We are currently investigating the purchase of a second truck wheel wash to be located near where zinc concentrates are unloaded. All trucks hauling stock residues will also use the wheel wash before they enter the internal roads.
 - Speed limits on high traffic roads throughout the facility have recently been lowered.
 - Two new sweepers have been purchased. Street sweeper and road washing hours are recorded and tracked, with targets for 2012 exceeded, and target hours increased significantly for 2013. As in 2012, additional operators will be trained to run both sweepers as much as possible during the summer months.

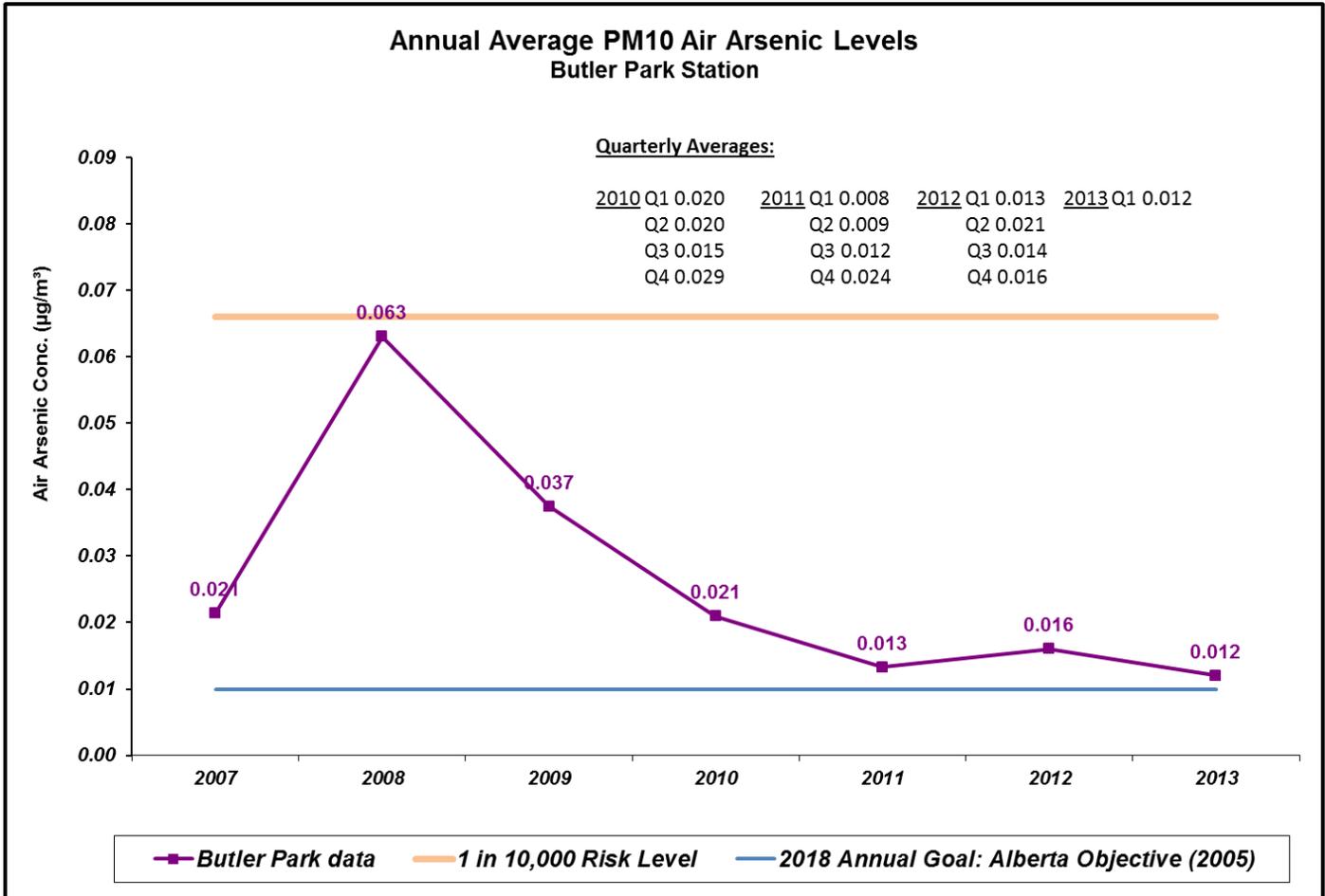
Lead – Total Suspended Particulate:

- The first graph shows ambient (community) levels for the Butler Park and Birchbank monitoring stations based on quarterly averages of Bi-Daily data (rather than NAPS day -6 day- data), measured stack emissions (annual basis), as well as predominant wind direction (quarterly, as measured at Maintenance Services Building). The second Box-Plot graph for Butler Park is included to provide data transparency at the request of the technically savvy committee members.
- Quarterly averages for Lead in ambient air at Butler Park continue to follow a typical seasonal trend, with varying influences of predominant wind. The combined average is generally consistent with previous years, with some seasonal variation.
- Measured stack emissions have continued to drop. The discrepancy in trends between stack emissions and measured TSP in air is believed to be sourced from fugitive dust.
- Trail smelter's releases of lead to air are still amongst lowest in industry.



Arsenic– PM10:

- Arsenic in ambient (community) air had returned to pre-2004 levels in 2011. Improvements appear to be the results of actions taken at the Continuous Drossing Furnace and Refinery Scrubber Stack.
- 2012 annual average was 0.016 $\mu\text{g}/\text{m}^3$, similar to 2011, as is 2013 year to date.
- Trail smelter’s releases of arsenic to air are amongst lowest in industry.



Trail Area Health and Environment Committee

Interior Health Report

April 30th, 2013

1. February clinic / Case Management

- 65 children tested
- Home visits done on the 3 new case management children from the February 2013 clinic
- 15 vacuums given out
- 12 case management families requested a sandbox. Working with Home and Garden Program to distribute soon.

2. Healthy Families Visit

- Just starting to roll out
- Completed 2 visits in April – one in conjunction with a CM visit
- 60 plus families on my list to contact for visit

3. Community Education

- Ages and Stages Day on Feb. 12, 2013 successful. Hopeful to arrange with FAN another during our Fall clinic
- Attended Early Pregnancy event March 5th, 2013
- Attending:
 - Building Beautiful Babies once a month
 - Ready, Set, Learn events at each Elementary school in May with Home and Garden Program
 - Beaver Valley Adventure Picnic on June 10, 2013 with Home and Garden Program
 - Teddy Bear Picnic June 26, 2013 with Home and Garden Program

4. Continuing Education

- Jeannine attended US CDC National Healthy Homes and Lead Poisoning Prevention Training Center in Chicago March 19-21st. Attended the Targeting, Partnerships, and Primary Prevention track.
- IH provided Jeannine with Education Leave and Teck provided travel costs.

5. Fall clinic prep

- Utilizing 3 databases to find eligible children to invite to clinic
- Awaiting IH to sign off on the Ministry of Health's "Data Extract Schedule To Data Access Agreement" that will help identify eligible children that are not on the above 3 databases.
- Also preparing to invite children from Warfield, Oasis, Waneta and Casino, as discussed with elected officials for those areas. All elected officials were in agreement with, and supportive of, having a one-time BL clinic this fall.

THEP Program Manager's Report

April 30, 2013

1. Program development

- The new primary prevention programs for families got launched in April. We have developed some new print materials to give to the families during the visits. Copies will be provided at the THEC meeting.
- A program staff training session took place on February 21 with Steve Hilts, Nelson Ames, Sonia Tavares and Fiona Mooney. The session was successful in informing new staff about the history of our programs and why we do what we do. Steve and Nelson also answered questions. Fiona and Ruth facilitated exercises designed to hone the team's communications skills. Denise Robson took thorough notes and Fiona will be consolidating those notes into a Training Binder to be ready in June.
- We held an inaugural meeting of THEP Primary Prevention Advisory Group on March 12. This group of advisors will advise the Program Team regarding ongoing primary prevention program development, communications, monitoring and evaluation. One highlight of the meeting was the suggestion that, while the home visits support one family at a time, we aim to make a difference at a community or population level. We want to assess how this program contributes to community capacity for improved health & development of young children and the health and safety of people's homes and yards.

2. Communications

- We will maintain community-wide postal distribution of the 2013 Spring newsletter. In addition, we are planning to do a direct mailing to the 250 families on our (IH) mailing list. We wrote an article for the City of Trail newsletter but there wasn't enough space in that newsletter and our article couldn't be included. We will continue to look for ways to be more effective with our public communications efforts while maintaining the same level of community accountability as always.
- The Program Team conducted a thorough review of our radio ads today. The results of that discussion will be presented verbally at the meeting.
- Peak Communications did a review of the THEP website this past winter. We will respond to this review in the coming months, starting this summer. It is my "Project #2" on deck after writing up my sections of the Program Plan.

3. Intranet part of THEP Website

- Development of THEP's intranet site is at the final refinement stage and the site is expected to be available for use within the next couple of weeks. It will facilitate collaborative development of documents and materials. It will also be the main storage spot for internal resource documents, standard forms, templates, logos etc.

**THEC Meeting
April 30, 2013 7:00 pm
Home & Garden Update**

1. Primary Prevention

The Home and Garden team has completed 7 Healthy Home visits to families who are either expecting a new baby or have children under 3 years of age. The visit involves a soil assessment, a healthy home visit (with a dusting kit) and follow-up (i.e. garden kits, remediation, paint testing, etc). We have identified over 200 families who would qualify for the program.

Cindy, Andrea and Jeannine attended the USCDC Healthy Homes and Lead Prevention Training at the end of March. Our programs are very much in line with some of the leading programs in the USA.

2. Remediation

A remediation contractor selection process is underway for the soil remediation program. Teck is expecting to have the new contract formed by June. Our remediation priorities continue to be properties with young children and vegetable gardens. (In both of these cases, the soil remediation trigger value is 1,000 ppm lead.)

3. Sandbox update

The Home and Garden team is working with IO Design and the Trail Middle School woodworking class on a design for a covered wooden sandbox to give to families. A template model is expected to be ready by the end of May.

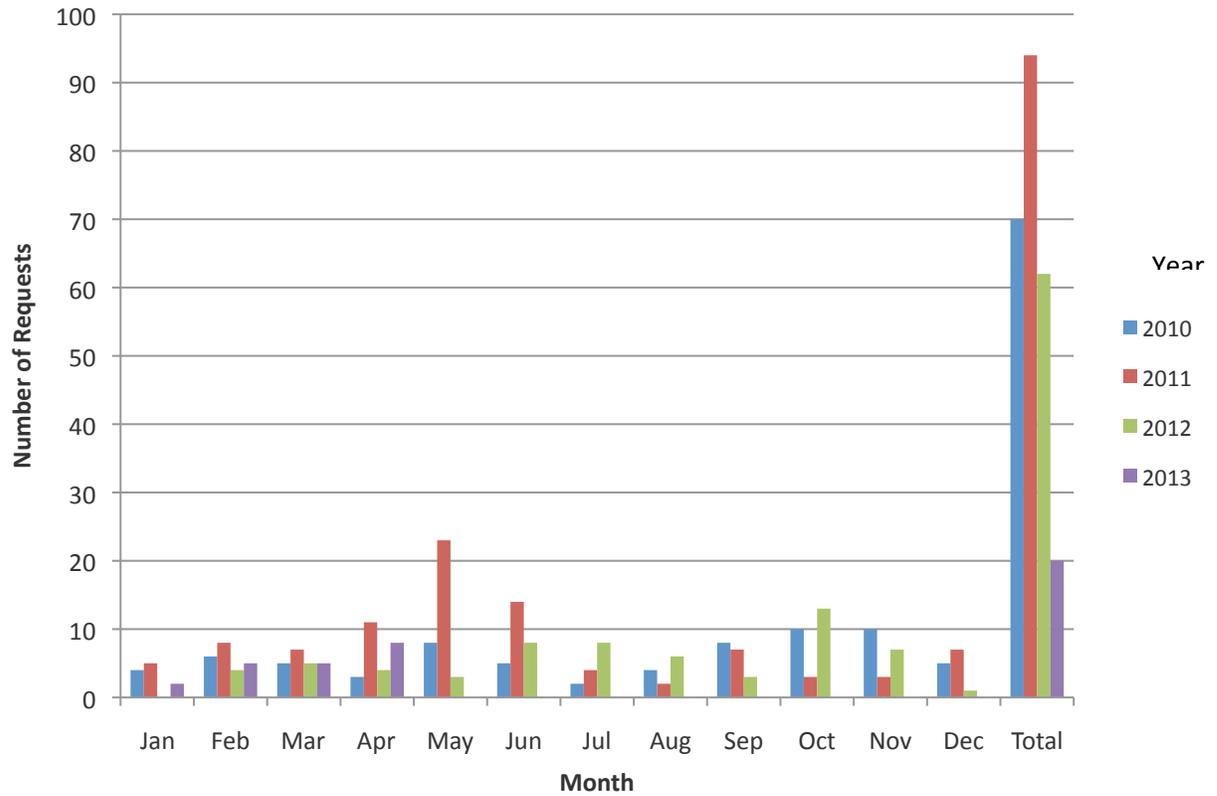
4. Roofing Contractor Pilot Program

The Home & Garden team has met with several roofing contractors about the dust issue. They recognize the need to reduce dust during projects and are willing to work with us. We have identified a homeowner that is interested in participating in a Roofing Pilot Project where we can test dust suppression strategies with their contractor (i.e. disposal chute, wetting, bagging, bins, air sampling). As part of this, we are exploring the possibility of conducting air monitoring to better understand the level of dust generated on roofs and how well the strategies work. This is scheduled for early May.

5. Home Renovation Support

In 2013, there have been 20 requests for home reno support and 8 requests for use of shop vacuums. There are two new HEPA shop vacs that are being used frequently. The Home & Garden team has also helped two case management families set up a safe home renovation work area.

HRSP Requests by Month and Year



Month	2010	2011	2012	2013
Jan	4	5	0	2
Feb	6	8	4	5
Mar	5	7	5	5
Apr	3	11	4	8
May	8	23	3	
Jun	5	14	8	
Jul	2	4	8	
Aug	4	2	6	
Sep	8	7	3	
Oct	10	3	13	
Nov	10	3	7	
Dec	5	7	1	
Total	70	94	62	20
Total Jan-Apr	18	31	13	20

6. BC 1 Call and RDKB Update

A BC 1 Call partnership was formed with the City of Trail. They are now attaching the HRSP brochure to their BC 1 Call responses and the Program Office is cc'd on the reply. We are then contacting the homeowner directly to ask about the project (e.g. "do you have children?", "how are you disposing of the soil?", "do you need HRSP?"). We have now had two cases.

The HRSP brochure is being attached to building permits issued from the RDKB. We still need to meet with building inspectors.

7. Database Update

A new database is being used to store the data collected on residential properties. This is our own Trail Area Health & Environment Database (The DB), created in-house and customized for the programs here. The DB provides us much more flexibility, and a wider range of information can be stored.

8. New Phones and Personnel at the Program Office

Julie Drake has started at the Program Office as the new receptionist. She will be helping with data management, taking HRSP requests and providing administrative support to Ruth. We also have a new phone system to better meet the community's needs.